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**GOVERNMENT OF MIZORAM
DIRECTORATE OF TOURISM
MIZORAM: AIZAWL**

No.D.11028/1/2020-DTE(TOUR)

Dated Aizawl, the 20th March 2020

INSTRUCTIONS TO HOTELS & RESTAURANTS IN MIZORAM

In the interest of public safety, and in pursuance to the Government's instructions for dealing with the Novel Coronavirus (Covid-19) pandemic, the Department of Tourism, Government of Mizoram hereby issues the following instructions to all private establishments/facilities classified as hotels and restaurants in Mizoram for strict compliance and until further orders:

1. Wash basin with clean water and soap/hand wash must be installed near the entrance and all customers must be instructed to clean their hands before entering the facilities.
2. Hand Sanitizer with at least 60% alcohol content must be placed at the reception/payment counter of the facilities. Avoid placing toothpicks and mouth fresheners at counters.
3. All furnitures, floors, liveries in must be properly disinfected at regular intervals. Door handles, elevator buttons and toilets must be clean at all times.
4. All tables and chairs in restaurants must be arranged in such a way that there is a safe distance between seats, preferably no less than 1 meter apart. Restaurants should not entertain customers exceeding the minimum safe distance capacity at a time.
5. Only clean utensils must be used to serve food. Chutneys/ketchups/condiments, water jugs/glasses and napkins must be served in need basis and not kept remaining at tables.
6. Hotels and restaurants should remain vigilant for customers with fever, coughing or breathing problems.
7. All service staff in hotels and restaurants must wear clean protective mask and gloves during working hours.
8. All guests checking in at hotels are mandated to fill up **Self Report Form from new guests** as enclosed and the hotel authorities will be responsible for their daily submission to Tourism Department in soft copy through Whatsapp at 6009728238 or email at mizoram.tourism@gmail.com
9. Action will be taken against willful defaulters of the above instructions.
10. **Reporting Format is enclosed in the Annexure A**

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Sd/-V LALENGMAWIA

Director

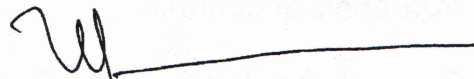
Tourism Department

Memo No.D.11028/1/2020-DTE(TOUR)

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Copy to:

1. PS to Chief Minister, Mizoram
2. PS to Minister of State, Tourism, Mizoram
3. Commissioner & Secretary, Tourism, Mizoram
4. Under Secretary, Health & Family Welfare Department, Mizoram
5. Principal Director, Health & Family Welfare Deptt, Mizoram
6. Director, I & PR Department with a request to circulate the same through media
7. Vice President, Mizoram Hotel Owners Association, Mizoram
c/o Pu B Zoliansanga, Hotel Arini, Upper Khatla, Aizawl with a request to circulate the Instructions to all Hotels
8. All Hotels/Restaurants for information and compliance



(V LALENGMAWIA)

Director

Tourism Department